



**S.P. Mandali's
R.A. Podar College of Commerce & Economics (Autonomous)**

Student Satisfaction Index Report

2021-22

The SSI is developed to measure the satisfaction of students in terms of different aspects such as image of the college, expectations, perceived quality, perceived value, and loyalty.

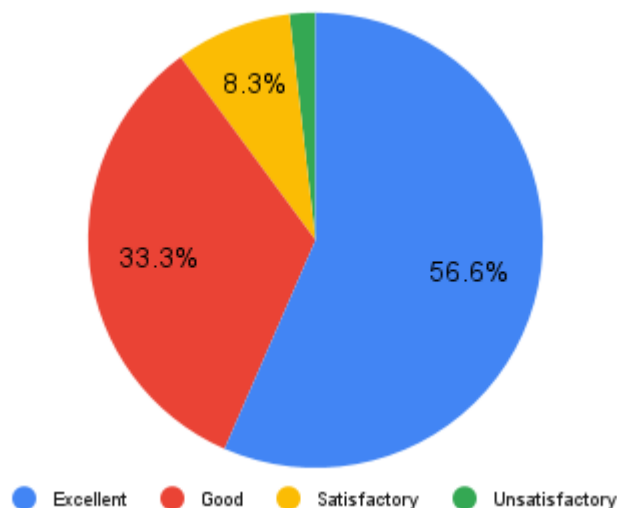
Framework and methodology:

The SSI is conducted through a questionnaire based survey through google forms and responded anonymously by students of B.Com, B.Com(Actuarial Studies), B.M.S. and MCom programme. The index is based on a 4 point score (Minimum-1 and Maximum-4)

Year	2021-22
Median Score	3.44
Max Score	4
Min Score	1

Student Satisfaction Score:86%

Satisfaction score distribution for 2021-22



The score of some key individual parameters for 2021-22

Particulars	Score
Quality of quality of teaching	83%
Quality of classroom/lab facilities	76%
Quality of Library services	87%
Overall quality of the orientation programme provided at the beginning of the programme in	85%
Overall quality of organized extra curricular experiences (student forums)	84%
Extent to which faculty include diversity/multicultural/international resources in their class presentation, assignments or discussion	81%
Opportunity to discuss with faculty outside of online classroom hours	78%
Quality of online Counsellor service (if used once or more)	71%
Quality of online service of College documents like bonafide certificate, transcripts, LOR service (if availed once or more)	76%
